



Don't have MyChart?

MyChart is a secure online tool that helps you stay connected with your doctor and manage your health anytime. With 24/7 access from your computer or mobile device, you can be confident your information remains private and protected.

If you need help accessing MyChart, contact the MyChart Support Helpdesk at 770-219-1963, Monday through Friday, from 8:00 a.m. to 4:30 p.m.

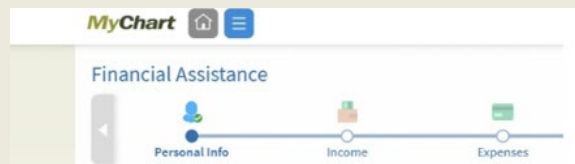
HOW TO SIGN UP?

- 1 Scan the QR code or visit mychart.nghs.com/mychart/app/activation.
- 2 Ask your doctor or office staff for help in setting up your MyChart account.
- 3 Request family access for your children or others in your care by contacting MyChart Support at 770-219-1963.

STEPS TO APPLY FOR FINANCIAL ASSISTANCE ON MYCHART

- 1 Login to MyChart.
- 2 Click on the Menu button and scroll down to Financial Assistance.
- 3 Complete application information prompts.
- 4 Submit application.

Note: Part of the application process is screening questions for other eligibility programs.



WHAT TO EXPECT AFTER SUBMISSION

- Check your MyChart account for updates on your case or requests for more information.
- If we need documentation, such as proof of income, we will contact you through MyChart.
- A decision will be made within 30 days of receiving all required information.

HOW TO SUBMIT DOCUMENTS

- 1 Login to MyChart.
- 2 Click on the Menu button and scroll down to Financial Assistance.
- 3 Navigate to the Documents tab.
- 4 You can attach BMP, JPEG, JPG, PDF, PNG, TIF or TIFF file types.
- 5 Select "Add a document."
- 6 Select document type (use Other if needed).
- 7 Submit documents.

