

## Northeast Georgia Medical Center GRADUATE MEDICAL EDUCATION

**Background/Introduction** 

- Grace Village Medical Clinic (GVMC) provides free medical services to underserved populations located in Clarkston, GA.<sup>1</sup>
- Immigrants and refugees face unique obstacles in accessing medical care.
  - Language barriers<sup>2-4</sup>
  - Cultural and religious differences<sup>3,5</sup>  $\bullet$
  - Racism and mistrust<sup>3</sup>
  - Financial and logistical difficulties<sup>2,3,5</sup>
- Medical personnel at GVMC have noted lower utilization than expected by the local community.<sup>6</sup>
- The purpose of this study is to examine the influences in patients' lives affecting their likelihood of seeking care at GVMC.

## Clarkston, GA

- Clarkston is located just outside of downtown Atlanta and is one of the most ethnically diverse cities in the United States.<sup>7</sup>
- About half of Clarkston's population consists of recent immigrants and refugees.<sup>7</sup>

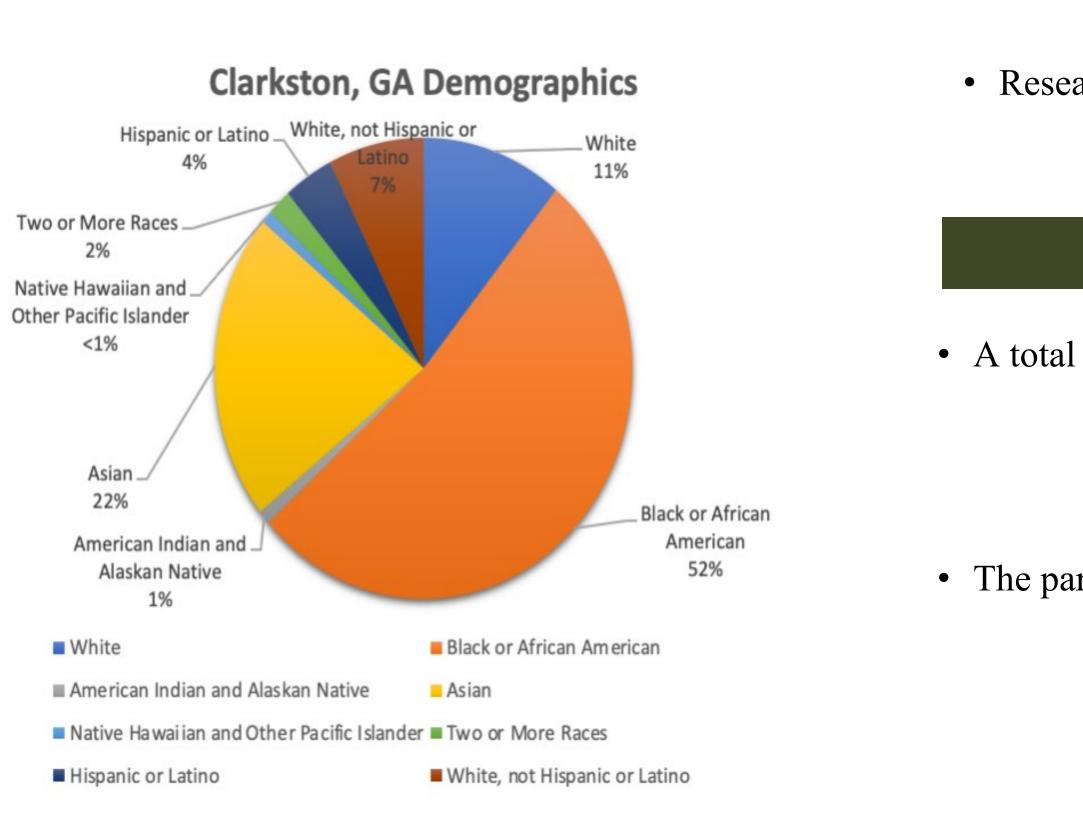


Figure 1. Graphical representation of the racial makeup of Clarkston, GA<sup>8</sup>

Many communicated that they knew of GVMC through word of mouth, so lack of social networks may be an obstacle for new immigrants.

"I mean I don't trust anybody. As a matter of fact, when I come here, before I get ready to come here, I get very anxious. But every time I arrive, everybody is just so nice and so pleasant."

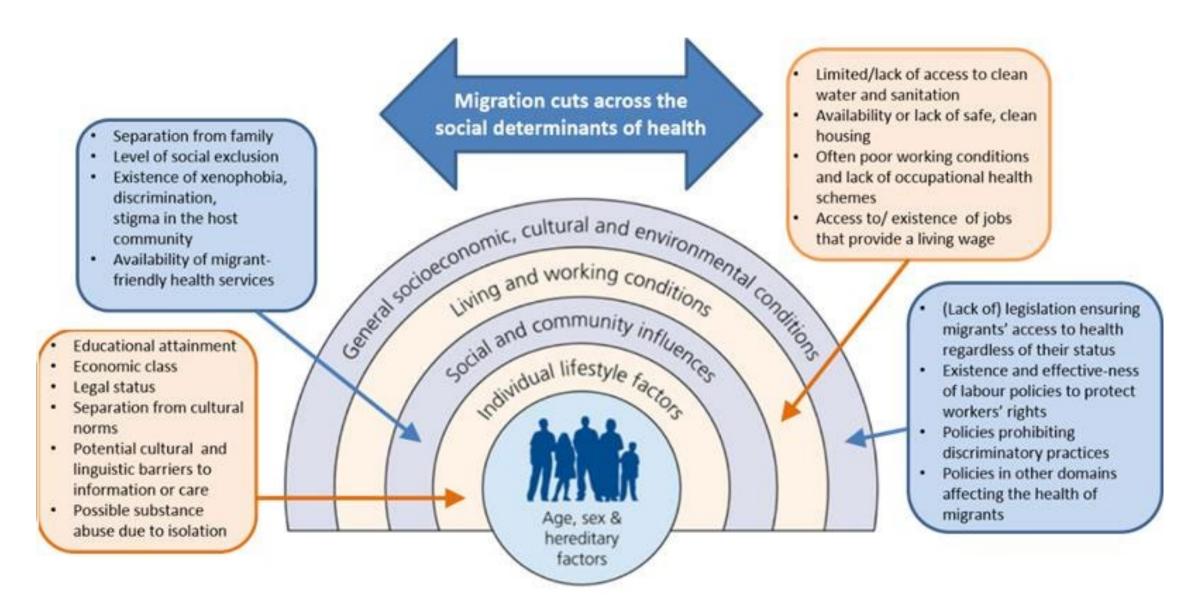
• Phenomenological evaluation of barriers to care was completed through semi-structured qualitative interviews with patients at GVMC prior to medical exams.

# Examining the Social Determinants of Health for New Immigrants in Clarkston, Georgia: A Phenomenological Case Series

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### Methodology/Measures

Interview questions were developed in accordance with barriers to care present in the literature and the Social Determinants of Health (SDOH) framework.<sup>9</sup>



• To be eligible for the study, patients must have met the following criteria:

- Be a patient at GVMC
- Make 200% or less of the Federal Poverty Line
- Be uninsured or underinsured
- Not have an outside regular healthcare provider

• This study was exempted from IRB approval due to the limited number of interviews.

• Interviews were facilitated by translators as appropriate to ensure informed consent and accurate data collection.

Interview audio was recorded and manually transcribed.

Researchers coded the transcriptions individually using the SDOH framework and then coded to agreement.

### Results

• A total of 3 interviews were conducted.

- One native-born Caucasian woman
- An asylum seeking couple from Myanmar
- One established immigrant man from Myanmar

• The participants communicated various barriers regarding health and medical care.

- Mistrust and privacy concerns
- Money and insurance issues
- Bureaucratic delays
- Language barriers



### Discussion

- Data quality
  - Potential loss of nuance due to language differences
  - Saturation not met leading to lack of thematic consistency
- Limitations
  - Short study time frame (4 weeks)
  - Small sample size (n=3)
  - Restricted interview time (<15 minutes)
  - No temporal data due to cross-sectional design
- Potential biases
  - Western view of medicine and health
  - Unconscious classism or elitism

### **Research Recommendations**

- Using a larger sample size so that thematic saturation is reached
- Longer interview times allowing for greater depth of exploration
- Greater diversity of national backgrounds of immigrants
- Various lengths of residency in the United States
- Longitudinal design analyzing integration of recent immigrants into the American healthcare system and society

### References

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