

NGMC COMMUNITY BENEFIT REPORT

Improving the health of our community in all we do.

As a not-for-profit health system, profits generated are returned to the community through improved services and innovative programs; funding for charity care; education; research; workforce development; community outreach; and partnering with community groups and other healthcare providers.



A few highlights of community benefits provided by Northeast Georgia Medical Center between Oct. 1, 2018 and Sept. 30 2019:

Visit nghs.com/community-benefit-resources to view NGMC's full Community Benefit Report and executive summary.

\$2 BILLION

in economic impact, the ripple effect the hospital's spending has on other sectors of the local and state economies.

Source: Georgia Hospital Association 2018 calculations

\$11 MILLION

in community benefit programs and outreach provided by NGMC*

*NGMC Gainesville, Braselton, Barrow and Lumpkin combined



NGMC IS AN ACTIVE PARTNER IN COMMUNITY EFFORTS TO MAKE MENTAL AND BEHAVIORAL HEALTH A PRIORITY BY:

- The 2019 NGHS Foundation Medical Center Open Golf Tournament raised \$340,000 to fund the construction of a Student Success Center (The Hub) located at Gainesville High School and open to the Hall County community, which offers students academic and workforce development, mental and behavioral healthcare, and a variety of free support services to help meet basic needs.
- Partnering with One Hall to help coordinate mental and behavioral health services in northeast Georgia through a shared platform and navigation system, Mental Health First Aid training, greater collaboration of local resources and eliminating the stigma around the need for services.
- NGMC's Emergency Departments and NICU continue to partner with the Georgia Council on Substance Abuse to implement the CARES (Certified Addiction Recovery Empowerment Specialists) program. Since 2017, more than 3,000 patients who struggle with addiction have been helped by trained Peer Recovery Coaches.
- Our NICU nurses are specifically trained to care for babies born addicted, which includes protocols to reduce length of stay, as well as supporting and empowering their mothers and fathers. For these efforts, the NICU team received the 2019 Team Daisy Award and presented at the Sigma Theta Tau International Nursing Honor Society Convention in Washington, DC.

2019 REGIONAL COMMUNITY HEALTH NEEDS ASSESSMENT

NGMC conducted a Community Health Needs Assessment in 2019, with input from the community and in partnership with other organizations, to identify the most critical health needs. Priorities identified fit hand-in-glove with the strategic direction of the organization.

To read about the selected health priorities and for more information, visit nghs.com/chna.

2020-2022 PRIORITIES

Mental and Behavioral Health | Access to Care | Diabetes | Cardiovascular Disease | Sepsis



PARTNERING TO REACH THE UNINSURED

NGMC partners with other providers to serve the uninsured. Partners include Northeast Georgia Physicians Group Primary Care Clinic at the Hall County Health Department, Longstreet Clinic, Medlink, Good News Clinics in Gainesville, Good Shepherd Clinic of Dawson County and Community Helping Place in Dahlonega. At NGMC, financial assistance is offered to indigent patients through the Indigent Patient Fund, which is funded by the NGHS Foundation and served more than 1,000 people in fiscal year 2019.

NGMC had an average of **40 clinical research studies**

available to patients and enrolled approximately 300 patients in these trials. Cancer studies cover the spectrum of breast, lung, colon, prostate, bladder and thyroid cancers — and studies in cardiology include innovative therapies and devices to treat cardiovascular disease.

Total Charity Care for fiscal year 2019 was estimated at **\$59 MILLION** for residents across the region.