

# Shaping a future for Library & CME through partnerships

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#### Mission

NGHS is committed to improving the health of our community in all we do.

Library - The mission of Northeast Georgia Health System (NGHS) Health Sciences Library and Resource Centers is to support the informational and educational needs of all NGHS employees, patients, and their families. Our services are designed to provide high-quality, evidence-based resources for clinical decision making to improve the health of our community in all that we do.

Continuing Medical Education (CME) - In accordance with the organizational mission, NGHS, Inc. will provide an integrative CME Program to support and influence physicians' continuing professional development to promote positive patient outcomes.

#### Purpose

The purpose of this poster is to highlight the value of the partnership between health sciences library services and continuing medical education (CME) teams.

## Setting

The health system is a not-for-profit teaching community hospital system dedicated to improving the health and quality of the people it serves. The system consists four hospital locations (Gainesville, Braselton, Barrow, & Lumpkin) and seven urgent care centers. NGHS has 713 beds, more than 800 medical staff members representing over 50 specialties and 65 physician practices.

The hospital system employs a library team that has 2 full-time medical librarians and a part-time receptionist and a CME team with 1 full-time coordinator and a part-time CME specialist. The CME committee & library advisory board consist of NGHS leadership, providers, staff, and community members. Both the CME & library services teams are under the Department of Graduate Medical Education.



## Methods

The partnership between the library & CME teams provide for exceptional service to physicians and staff members throughout the system. The services listed below are just a few of the unique outcomes based on the good partnership between both teams.

#### Regularly scheduled series (RSS)-Case conferences

- Librarian performs real-time literature searches
- Librarian provides a list of citations per discussions
- Deliver evidence-based resources to assist with decision-making
- Teams market "Hot Topics" with library displays

### **CME Committee**

- Committee serves as a consultant to library advisory board
- Committee makes suggestion for collection development
- Librarian reports out on new resources
- Librarian conducts literature review for CME events
- Librarian votes on CME application for approval

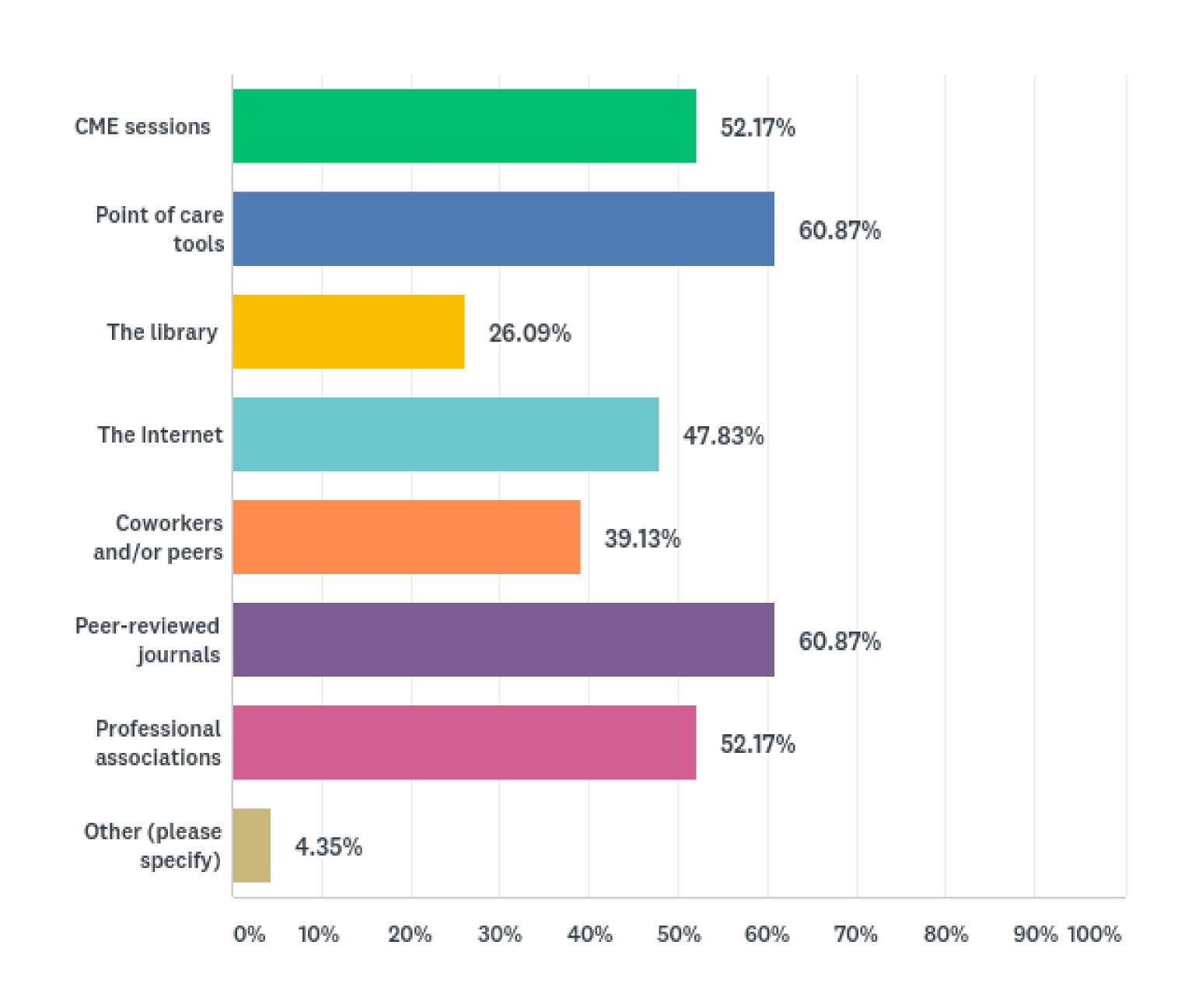
#### **CME Activity**

- CME coordinator works with physicians to plan education
- Coordinator directs research questions to librarian
- Librarian works with physicians to obtain most current medical information
- Both teams review copyright guidelines when using images

CME & library services annually survey physicians to establish needs assessment and the accreditation purposes for membership with the Medical Association of Georgia (MAG). Below are examples of recent annual evaluation of physicians. As you can see, our providers receive the most current medical information from CME sessions, point of care tools, and peer-reviewed journals. Physicians reported they view a partnership between CME and library services.

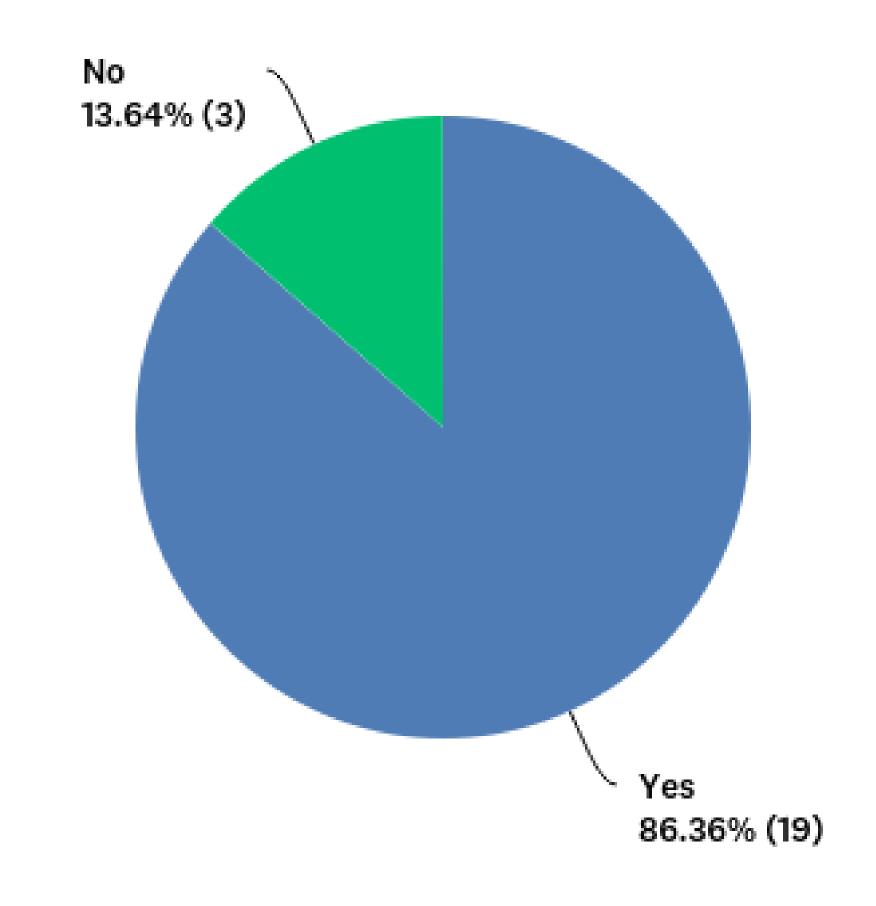
## Results

Where do you get the most current medical information? Check all that apply.



## Results

Do you view a partnership between CME and Library Services?



#### Conclusions

- Working together as a team reflects our core value of deep interdependence. It means I cannot do my job effectively with out my "wingman" to support me.
- The partnership provides quick access to educational resources & activities which benefits the delivery of optimal health care.
- Our teams bring specific skills to provide physicians with precise customer service needs such as:
  - Attention to details
  - Knowledge of rules & regulations
  - Passion for safe quality care
- Both team collaborations reinforce our identification as an academic institution.

## **Future Implications**

- Developing additional CME Hot Topics for community outreach
- Reaching out to community organizations to build partnerships for health topics
- Identifying trends in requests of literature searches to develop education for practice gaps
- Bringing in outside CME speakers to provide additional educational support
- Encouraging the use of librarians more in searching for literature resources
- Bridging the gap between providers and effective strategies for information retrieval